



**LYNN
CALM
TEAM**

CALM TEAM DATA JULY 21 -AUGUST 24

Calm Calls

32

**TOTAL
Community
interactions**

81

**Active
Outreach**

49

Call Types



Mental / Behavioral Health
17.1%

Conflict Resolution
32.9%

Public Health & Safety
50%



Highlights

- Targeted outreach has been conducted with BIPOC communities to ensure equitable access to community resources
- Calm Team is focused on areas with high levels of homelessness in the downtown
- Calls for service have centered around Downtown and public parking lots
- Resources provided include food, personal hygiene supplies, and rides to food pantries
- Calm Team participated in eight community engagement tabling events and is planning on attending three additional events in the upcoming weeks

Additional Call information



**Call
Duration**

**15 minutes
to 2 hours**

**Average
Response
Time**

30 Minutes

Demographics

Black/ African American	7	9%
Hispanic/ Latin X	47	58 %
Not Known/ Other	15	18 %
White	12	15%

Other

3%

M

57%

W

40%