

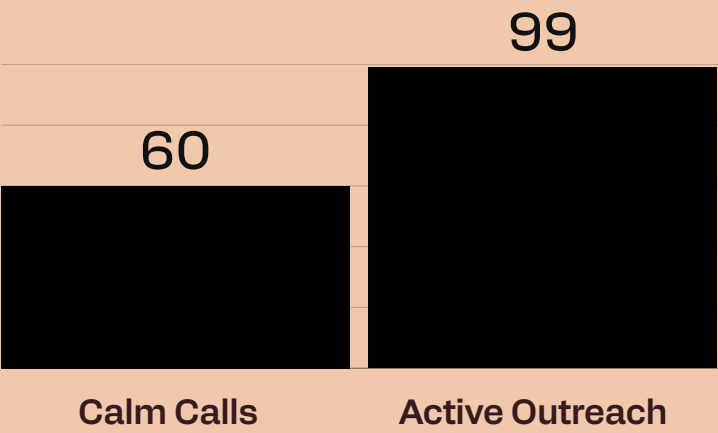


LYNN
CALM
TEAM

CALM TEAM DATA

MAY 1 - MAY 31
2026

Total Interactions 159



Data Highlights

- Total interactions with the public up 42% from last month.
- Calm Calls up 22% from last month.
- Active outreach up 57%.
- Calls and interactions increased last month due to warmer weather and longer daylight.
- Out of all interactions, 14% were supported by the Calm Team Nurse, which means the individuals received some sort of medical attention.

Call Types



[Click here for call descriptions](#)
[Click here for call descriptions](#)



Highlights

- Calm conducted outreach and maintained a presence at several community events, including the Food Project Plant Sale, Brickett Elementary School Open House, and other community spaces.
- Promoted the safety and well-being of families in public spaces by providing supplies, addressing safety concerns, and fostering community engagement and connection.
- Assisted families impacted by fire by connecting them with resources and helping address housing-related concerns.
- Responded to calls involving neighbor disputes, helping residents address conflicts through connection, communication, and community-building efforts.
- Supported families experiencing grief and helped connect them with appropriate support services.
- Continued Support:
 - Seniors and older adults through wellness checks and assistance accessing essential services.
 - Lynn residents in accessing basic medical care through the Calm Team Nurse.
 - The removal of sharps and other hazardous materials from public spaces to promote community safety.

Call Information

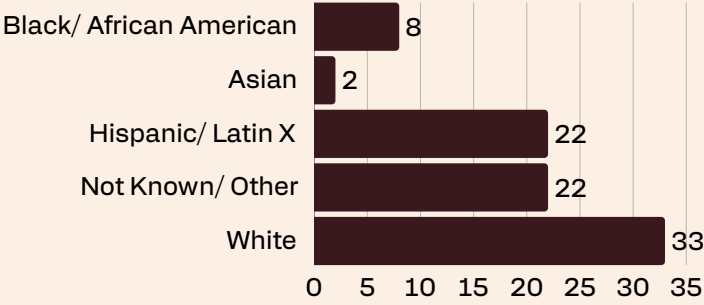


Average
Call
Duration
32 Minutes

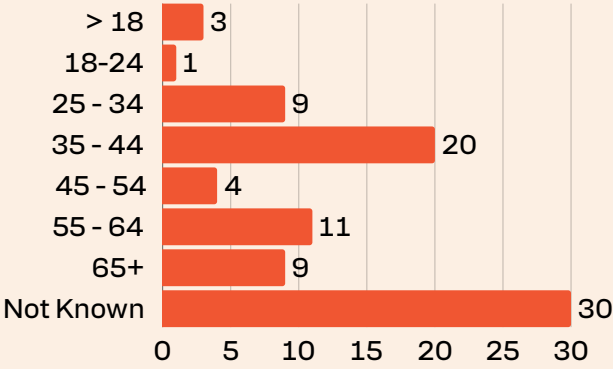
Average
Response
Time
50 Minutes

Demographics

Race and Ethnicity*



Age Range*



W

49%

M

42%

OTHER

9%

*Demographic information is not collected during all interactions, such as syringe pick-ups, visibility and engagement in community spaces, and interactions with groups of people.