

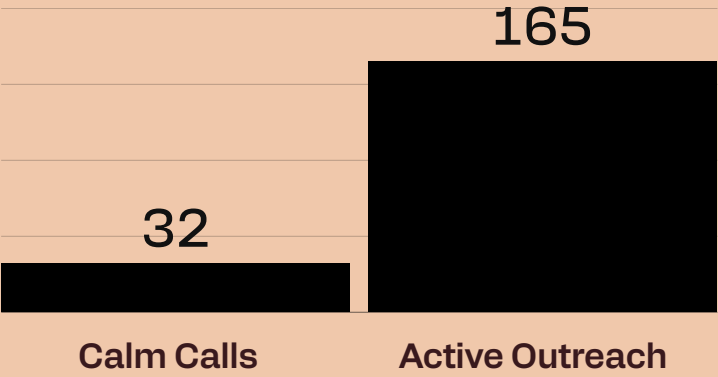


LYNN
CALM
TEAM

CALM TEAM DATA

JUNE 1 - JUNE 30
2026

Total Interactions 196



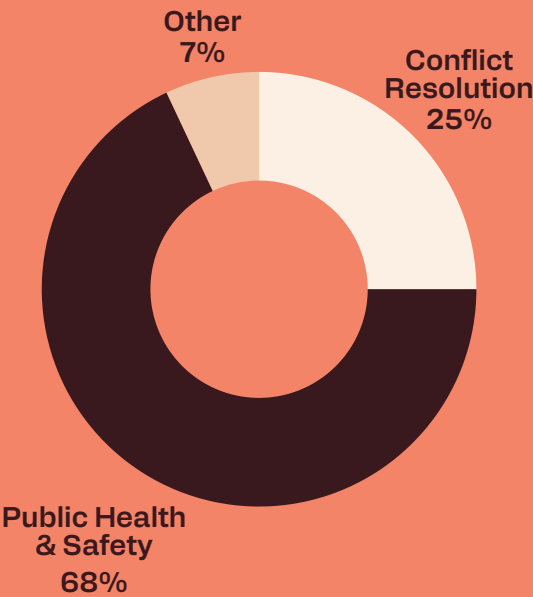
Data Highlights

- Total interactions with the public up 23% from last month.
- Calm calls down 46% from last month.
- Calls decreased due to proactive outreach and weather changes.
- Active outreach up 66%.
- Interactions increased last month due to fewer calls and longer daylight.
- Out of all interactions, 10% were supported by the Calm Team Nurse, which means the individuals received some sort of medical attention.

Call Types



[Click here for call descriptions](#)
[Click here for call descriptions](#)



Highlights

- Calm conducted outreach and maintained a presence at several community events, including the Gregg House Community Event, Parent Night at Leo, Mobile Food Market at Eliot, and others.
- Supported efforts to clean public spaces and engaged with residents to promote a sense of ownership and safety in the community.
- Increased presence in public spaces to support unhoused residents and provided proactive intervention to de-escalate conflicts and enhance their well-being.
- Continued Support:
 - Seniors and older adults through wellness checks and assistance accessing essential services.
 - Lynn residents in accessing basic medical care through the Calm Team Nurse.
 - Residents in public spaces by providing a visible presence, addressing safety concerns, picking up syringes, and fostering community engagement and connection.

Call Information

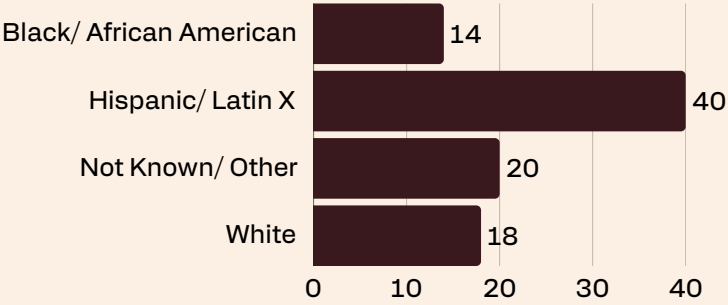


Average
Call
Duration
18 Minutes

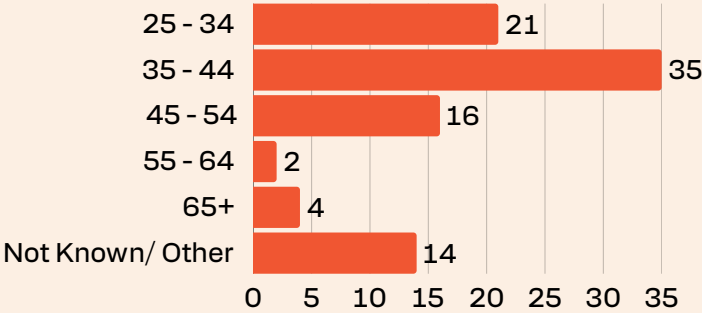
Average
Response
Time
35 Minutes

Demographics

Race and Ethnicity*



Age Range*



W

50%

M

38%

OTHER

12%

*Demographic information is not collected during all interactions, such as syringe pick-ups, visibility and engagement in community spaces, and interactions with groups of people.